

SAVONA



Fine Foods for Chefs

TERMS & CONDITIONS OF SUPPLY

1. All items contained within our product list are subject to market fluctuations, and therefore product availability, sizes or prices may change from time to time. At time of going to press, all details of products were correct. We reprint our brochures continuously so please ask for a new one if yours is getting a little out of date. There will usually be a split case surcharge for any items in the brochure (marked S) that you choose to order in single units.
2. Goods will be supplied on a cash-on-delivery basis unless credit facilities have been arranged. Credit facilities and monthly accounts are available subject to satisfactory detail and references being provided. These facilities may be withdrawn if settlements are made outside our terms. Accounts become overdue after the 14th day of the month following deliveries. Further orders may be refused if accounts become overdue. Interest may be charged if accounts are not settled when due. A charge will be made for any cheques returned to us due to unavailable funds.
3. Goods must be checked at time of delivery and we regret that we will not be able to accept claims for credit for shortages or damages notified after delivery. We regret that we cannot accept requests for collections of chilled and frozen due to HACCP controls.
4. In the event of any item found to be of unsatisfactory nature, substance or quality, we must be notified immediately with details of delivery date, product and reason for return. Drivers cannot accept returns without the appropriate documentation. Both the contents and packaging must be returned. Credit will only be raised after inspection at our premises. Credit will not be issued if goods have passed their 'Best before' date, have been incorrectly stored or have become contaminated by other products.
5. Last minute deliveries will be conducted wherever possible and may carry a charge.